

**Cobham SATCOM**

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**EXPLORER® 700**  
**Software release version 3.09**

**Subject:**

Please be informed that a new software version 3.09 has been released.

**Priority:**

- **MEDIUM:** It is recommended to apply this change / initiative to all units in stock. For units sold it is recommended to apply this change / initiative next time the system(s) is inspected.

**Changes from software version 3.08 to version 3.09:**

- Support for new MEAS satellite  
Satellite added to default satellite table and web interface  
MEAS included in satellite table now also after a factory reset.  
In previous sw versions, MEAS/satellite table is updated from network.

**Action:**

Download file **E700\_ver309.zip** located at Cobham Sync partner login:  
<https://sync.cobham.com/> - or at the Cobham SATCOM Sync Support section:  
<https://sync.cobham.com/satcom/support>.  
Save and extract to your hard drive.

1. Make sure the terminal is switched on and connect the Ethernet cable to your PC
2. Open your web-browser and open the web interface of the terminal at address  
<http://192.168.0.1/>
3. Select **SETTINGS**.

Thrane & Thrane

BATTERY:

SIGNAL:

BT

ISDN

DASHBOARD

PHONE BOOK

MESSAGES

CALLS

SETTINGS

ADMINISTRATION

HELPDESK

SITE MAP

PROPERTIES

Airtime provider

BETA TEST DATA

GPS position

N 55°48', E 12°31'

Status

Ready

Pointing

[Go to pointing mode](#)

Unit serial number

06450106

Software version

3.07, build 12

Local IP address

192.168.0.1

IMEI number

35871200-000153-5

MAC address

00:11:CF:00:C9:80

WLAN MAC address

00:11:CF:00:C9:81

SESSIONS TOTAL

Standard voice inbound

00:00:00

Standard voice outbound

00:05:03

3.1 kHz audio inbound

00:00:00

3.1 kHz audio outbound

00:00:57

Standard data

9.06 MB

Streaming 32 kbps

00:00:00

Streaming 64 kbps

00:00:00

Streaming 128 kbps

00:00:00

Streaming 176 kbps

00:00:00

Streaming 256 kbps

00:00:00

BGAN X-Stream

00:00:00

ONGOING DATA SESSIONS

(No active data sessions)

ONGOING CALLS

(No active calls)

PROFILES ON LAN

[Start Standard](#)

[Refresh](#)

4. Select **Upload**.

Phone/Fax

ISDN

Common

IP handsets

Tracking

Upload

Alarm list

Language

ADMINISTRATION

Set level

4

AUDIO INDICATORS

Pointing

☒ On

☐ Off

Messages

☒ On

☐ Off

Alarm

☒ On

☐ Off

STEALTH MODE

Stealth

☒ Enable

☐ Disable

[Apply](#)

[Cancel](#)

5. Click **Choose File**, then locate and select the software file stored and extracted to **E700\_ver309.dl**.  
Click **Upload** and verify that the upload is in progress.

Continued...

Thrane & Thrane

BATTERY:

SIGNAL:

BT

ISDN

DASHBOARD

PHONE BOOK

MESSAGES

CALLS

SETTINGS

USB

LAN

WLAN

Bluetooth

Phone/Fax

ISDN

Common

IP handsets

Tracking

Upload

Alarm list

Language

ADMINISTRATION

CHECK FOR SOFTWARE UPDATES

Current software version 3.07

Check for updates

Latest available Not checked...

File size

UPLOAD SOFTWARE TO TERMINAL

C:\3.09\E700\_ver301

Browse...

Upload

Disclaimer for Downloading and Uploading software:

Please be informed that downloading and installing software from the Thrane & Thrane web portal is at your own risk. Thrane & Thrane is not to be held liable for any possible damage with respect to downloading and installing software to your EXPLORER 700.

If you have problems or questions with respect to downloading software or uploading your terminal please be informed that you will have to contact the Thrane & Thrane distributor from where the terminal was purchased or contact your local Thrane & Thrane distributor.

Please be advised that you will not be able to contact Thrane & Thrane for end user support and that we always recommend that software upgrades are being carried out by official Thrane & Thrane distribution partners.

- When the upload is done, the terminal will reboot and browser will show "Rebooting..." Select the address <http://192.168.0.1/> again and verify that the software version is listed as **3.09, build 1** in the **DASHBOARD** under **PROPERTIES**.

COBHAM

BATTERY:

SIGNAL:

BT

ISDN

DASHBOARD

PHONE BOOK

MESSAGES

CALLS

SETTINGS

ADMINISTRATION

HELPSDESK

SITE MAP

PROPERTIES

Airtime provider

TELENOR SATELLITE SERVICES

GPS position

Acquiring

Status

Not pointed

Pointing

[Go to pointing mode](#)

Unit serial number

06450257

Software version

3.09, build 1

Local IP address

192.168.0.1

IMEI number

35871200-000304-4

MAC address

00:11:CF:00:CB:47

WLAN MAC address

00:11:CF:00:CB:46

ONGOING DATA SESSIONS

(No active data sessions)

STREAMING PROFILES ON LAN

(No streaming profiles defined)

Refresh

SESSIONS TOTAL

Standard voice inbound

00:00:00

Standard voice outbound

00:00:00

3.1 kHz audio inbound

00:00:00

3.1 kHz audio outbound

00:03:05

Standard data

0.00 MB

Streaming 32 kbps

00:00:00

Streaming 64 kbps

00:00:00

Streaming 128 kbps

00:00:00

Streaming 176 kbps

00:00:00

Streaming 256 kbps

00:00:00

BGAN X-Stream

00:00:00

ONGOING CALLS

(No active calls)

- End of update procedure.

**Cobham SATCOM**  
Customer Service